



Data Submission Guide for Dispensers

Wyoming Prescription Monitoring Program

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1 Document Overview

This document serves as a training guide and support manual for dispensers of Schedule II through Schedule V controlled substances in or into Wyoming who use Bamboo Health's PMP Clearinghouse repository to report their dispensations. It includes such topics as:

- Reporting requirements for dispensers in or into the State of Wyoming
- Data file submission guidelines and methods
- Creating a PMP Clearinghouse account
- Creating a data file
- Uploading or reporting data
- Understanding and correcting errors

This guide is intended for use by all dispensers in or into the State of Wyoming required to report the dispensing of controlled substances.

2 Data Collection and Tracking

2.1 Data Collection Overview

In accordance with W.S. 35-7-1060 and Chapter 8 of the Wyoming Controlled Substances Act Rules and Regulations, the Wyoming State Board of Pharmacy (Board) has established an electronic program to monitor the prescribing and dispensing of any Schedule II, III, IV, or V controlled substance, and Gabapentin, Cyclobenzaprine, or Naloxone to a resident of Wyoming. All dispensers, other than a veterinarians, are "required by law" to report the dispensing of any schedule II, III, IV, or V controlled substance or Gabapentin, Cyclobenzaprine, or Naloxone to a Wyoming resident to the Board or its agent. A dispenser may therefore provide the information "required by law" without individual authorization to the Board under HIPAA, 45 CFR section 164.512(a). The Board is also acting as a health oversight agency and dispensers may provide the required information to the Board without individual authorization under 45CFR section 164.512(d).

The selected vendor will be acting as the agent of the Board to perform its health oversight function to implement the Prescription Monitoring Program and pharmacies are authorized to provide the required information directly to the vendor, as permitted under HIPAA.

2.2 Reporting Requirements

All dispensers who dispense Schedule II-V controlled substance drugs or Gabapentin, Cyclobenzaprine, or Naloxone are required to submit the information by one of three methods outlined below in 2.2.1 Available Submission Methods.

- Bamboo Health, Inc, a private contractor, will collect all data and manage technical aspects of the program.
- Effective January 1, 2019, all transactions must be submitted once per day and in the [ASAP Standard 4.2](#) format, effective immediately.
- Prescription information for schedule II-V controlled substances and Gabapentin, Cyclobenzaprine, and Naloxone are required to be submitted.
- Files: File names should be unique; if a file with the same name is manually uploaded by the same account, it will be rejected as a duplicate file. You may enter the file name as the Pharmacy DEA number, followed by a timestamp or timestamp. Example: AD1111119_20220505.DAT or

AD1111119_202200505_080101.DAT). Transaction control numbers should also be unique.

- If you are reporting data for a drug of concern like Gabapentin, Cyclobenzaprine, or Naloxone, and the dispensing or prescribing entity does not have a DEA number, you may use the DEA number "WY1111119." **If you were previously using DC9876543, please use WY1111119 instead.**
- Errors can be corrected manually via the PMP clearinghouse portal. They can also be revised by sending a revision file that has DSP01 set to **01** for **Revise**, so long as you are not trying to revise a **key field**. For revising or correcting errors via ASAP file and more information on key fields, please see formatting specifics in the [Error Correction and Record Revision via File Submission](#) section.

2.2.1 Available Submission Methods

1. Secure FTP

Dispensers can create a file via their software and send the file via sFTP either through their software, if available, or via filesharing programs like [FileZilla](#) or [WinSCP](#).

See sections [Secure FTP](#) and Appendix C: [SFTP Configuration](#) for more details and requirements.

2. Manual File Upload via PMP Clearinghouse

Dispensers can create a file via their software and manually upload the file via the PMP Clearinghouse portal. See section [Web Portal Upload](#) for more details and instructions.

3. Manual Entry via Universal Claim Form

Any dispenser, who does **not** have an automated record keeping system that can produce an ASAP 4.2 formatted electronic report, but *does* fill drugs of concern and/or Schedule II-V drugs **must** manually submit their records either through PMP Clearinghouse or through the PMP AWARe via Universal Claim Form.

See sections [Manual Entry \(UCF\)](#) and [UCF Listings](#) for more information and instructions on Universal Claim Forms in PMP Clearinghouse.

Registering to submit via PMP AWARe is beneficial for those who submit Universal Claim Forms but also query patient data, as you will only need to maintain one account. You will need to register for either:

PMP Clearinghouse: See section: [Creating Your Account](#)

PMP AWARe: Register at <https://wyoming.pmpaware.net>. See the PMP AWARe Help Center at <https://pmpaware.zendesk.com/> for instructions on how to register and further details.

2.2.2 Zero Reports

Wyoming **does not** require zero reports. However, dispensers are able to submit zero reports and they will be accepted. Submitting zero reports is encouraged but not required.

2.2.3 Submission Confirmation

Status Reports: Email status reports are automatically sent to all users associated with a specific data submitter account. These reports are used to identify errors in files that have been submitted and to confirm zero report submissions. For more information, see section [Email Reports](#).

Status reports can also be reviewed within the PMP Clearinghouse site. See section [File Listings](#) for more information.

Record and File Errors: If a record or file is missing data or malformed, the file or record may result in an error. See section [Error Correction](#) for more information.

3 Accessing Clearinghouse

This chapter describes how to create your PMP Clearinghouse account and how to log in to the PMP Clearinghouse web portal.

3.1 Creating Your Account

Prior to submitting data, you must create an account. **If you are currently registered with the Bamboo Health PMP Clearinghouse system, you *do not* need to register for a new account—you will be able to add Wyoming to your existing account for data submissions.** If you have an existing PMP Clearinghouse account, please refer to [Adding PMPs to Your Upload Account](#) to add PMPs to your account.

Notes:

- *Data from multiple pharmacies can be uploaded in the same file. For example, chain pharmacies may send in one file containing controlled substance dispensing information for all their pharmacies licensed in the State of Wyoming. Therefore, chains with multiple stores need only to set up one account to upload a file.*
- *PMP Clearinghouse allows users to submit data through the web portal via manual entry (UCF) or upload of ASAP files. For users who prefer an encrypted transfer method, SFTP access is also available. You may set up your SFTP account during the account creation process.*
- *If you need to make changes to an existing PMP Clearinghouse upload account, please refer to [Managing Your Upload Account](#).*

Perform the following steps to create an account:

1. Open an internet browser window and navigate to the PMP Clearinghouse Account Registration page located at <https://pmpclearinghouse.net/registrations/new>.

The screenshot shows the 'Account Registration' form. It is divided into three main sections: 'Profile Details', 'Personal Information', and 'Employer Information'. The 'Profile Details' section includes fields for 'Email Address *', 'Password *', and 'Password confirmation *'. The 'Personal Information' section includes fields for 'First name *', 'Middle name', and 'Last name *', followed by a note about DEA or NPI autopopulation and search fields for both. The 'Employer Information' section is partially visible at the bottom with a 'Name *' field.

2. Complete your Profile Details.

This close-up shows the 'Profile Details' section. It contains three input fields: 'Email Address *', 'Password *', and 'Password confirmation *'. An asterisk (*) indicates that these fields are required.

- a. Enter your current, valid email address in the **Email Address** field.

Note: The email address you provide here will act as your username when logging into the PMP Clearinghouse system.

- b. Enter a password for your account in the **Password** field, then re-enter it in the **Password Confirmation** field. The password requirements are provided below.

Passwords must contain:

- At least eight (8) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) number
- One (1) special character, such as !, @, #, \$, etc.

3. Complete your Personal and Employer information, noting the following:
- Required fields are marked with an asterisk (*).

- You may be able to auto-populate your Personal and/or Employer information by entering your (or your employer's) **DEA**, **NPI**, and/or **NCPDP** number, then clicking the search icon (🔍). If the number you entered is found, your information will automatically be populated.

Personal Information

First name *

Middle name

Last name *

Searching for DEA or NPI will autopopulate your information if found.

DEA

NPI

Employer Information

Name *

Address *

Address (continued)

City *

State *

Postal Code *

Phone *

Fax

Searching for DEA or NPI will autopopulate your information if found.

DEA

NCPDP

- If secure file transfer protocol (SFTP) is required, complete the Data Submission section of the page.

Notes:

- If SFTP access is not required, you do not need to complete the Data Submission section and you may continue to step 5.
- You may add SFTP access to an existing account. Please refer to [Adding SFTP Access to an Upload Account](#) for complete instructions.

Data Submission

PMP Clearinghouse users are able to submit data through the web portal via manual entry or upload of ASAP files. Secure FTP (SFTP) access is available, and Real-Time submissions are also available in select states.

☐ Enable SFTP Access

☐ Enable Real-Time Access

- Click to select the **Enable SFTP Access** checkbox.

The SFTP access fields are displayed.

The screenshot shows a web form titled "Data Submission". At the top, a grey box contains the text: "PMP Clearinghouse users are able to submit data through the web portal via manual entry or upload of ASAP files. Secure FTP (SFTP) access is available, and Real-Time submissions are also available in select states." Below this, there is a checkbox labeled "Enable SFTP Access" which is checked. Underneath are three text input fields: "SFTP Username", "SFTP Password", and "SFTP Password Confirmation". Below the password fields, a small text box states: "Password must include at least 8 characters, including 1 capital letter, 1 lowercase letter, and 1 special character (such as !, @, #, \$)". At the bottom, there is an unchecked checkbox labeled "Enable Real-Time Access".

- b. Your **SFTP Username** is automatically generated using the first five characters of your employer's name + your employer's phone number + @prodpmpsftp. For example, if you entered "Test" as your employer's name and "555-555-5555" as your employer's phone number, your SFTP username would be *test5555555555@prodpmpsftp*.
- c. Enter a password for your SFTP account in the **SFTP Password** field, then re-enter it in the **SFTP Password Confirmation** field. The password requirements are provided below.

Passwords must contain:

- *At least eight (8) characters*
- *One (1) uppercase letter*
- *One (1) lowercase letter*
- *One (1) number*
- *One (1) special character, such as !, @, #, \$, etc.*

This password will be input into the pharmacy software so that submissions can be automated.

Notes:

- *This password can be the same as the one previously entered under Profile.*
- *Unlike the Profile password (i.e., your user account password), the SFTP password does not expire.*
- *The URL to connect via SFTP is [sftp://sftp.pmpclearinghouse.net](https://sftp.pmpclearinghouse.net).*
- *Additional details on SFTP configuration can be found in [Appendix C: SFTP Configuration](#).*

5. In the **Submission Destinations** section of the page, select the PMP(s) for which you will be submitting data.
6. Click **Submit**.

The request is submitted to the PMP administrator for each of the PMPs you selected for data submission, and the **Registration Information Overview** page is displayed.

Thank you for registering with PMP Clearinghouse, a service of PMP AWARxE.

A link to verify your email address has been sent. You must confirm your email address before you can login to PMP Clearinghouse. Your data submission request has been sent to your requested state(s) for processing. Upon approval, you may begin submitting prescription data.

Profile

Email Address: testuser@bamboohealth.com
Password: *****
DEA Number:
NPI Number:
Full Name:: Test User

Employer

Name: Bamboo Health
DEA Number:
NCPDP Number::
Address: 123 Main St Anywhere KY 40223
Phone: 5555555555
Fax:

Data Acceptance

SFTP Account: SFTP Access? No
Real-Time Account: Real-Time Access? No

Submission Destinations

☒ Demo State

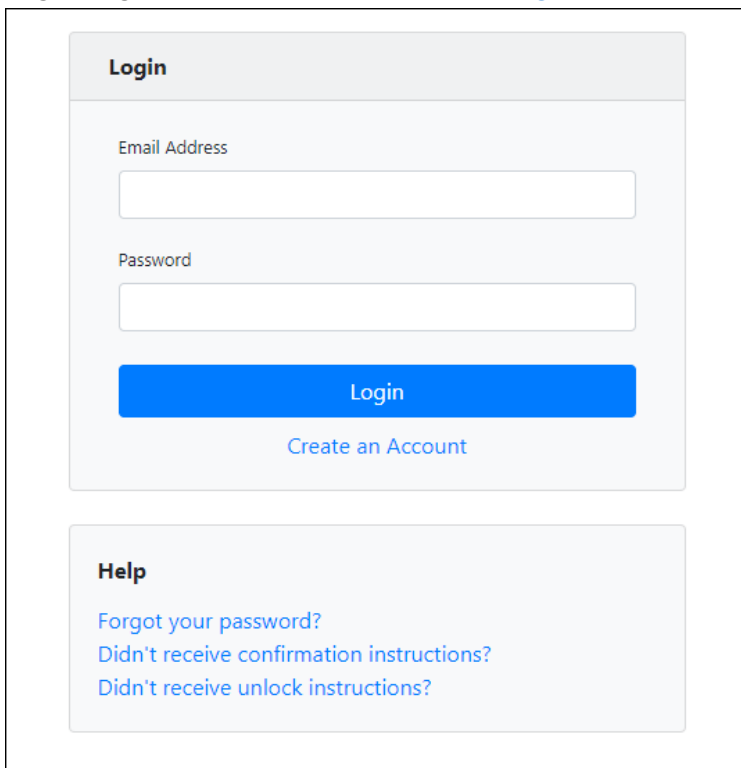
Continue

7. Click **Continue**.

The **PMP Clearinghouse Login** page is displayed. However, you will not be able to log in until your account has been approved. Once your account is approved, you will receive a welcome email instructing you to confirm your account. Follow the instructions in the email to confirm your account and begin submitting data to PMP AWARxE.

3.2 Logging In to PMP Clearinghouse

1. Open an internet browser window and navigate to the PMP Clearinghouse Login page located at https://pmpclearinghouse.net/users/sign_in.

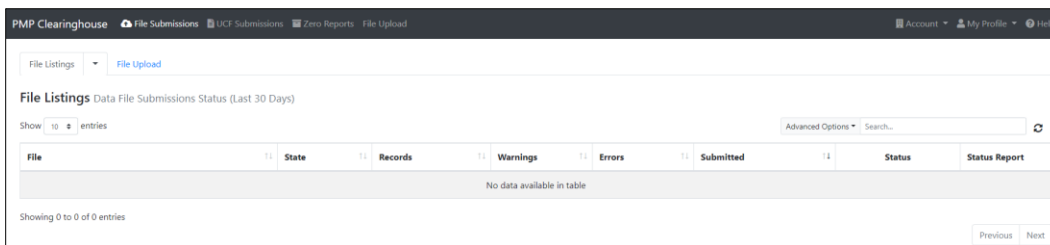


2. Enter the email address you used to create your account in the **Email Address** field.
3. Enter your password in the **Password** field.

Note: If you have forgotten your password, have completed your registration but did not receive the account confirmation email, or your account has been locked and you did not receive the email with instructions for unlocking your account, please refer to the links in the Help section of the page. For detailed instructions on resetting your password, refer to [Resetting Your Password](#).

4. Click **Login**.

The PMP Clearinghouse home page is displayed.



4 Data Delivery Methods

This chapter provides information about data delivery methods you can use to upload your controlled substance reporting data file(s) to PMP Clearinghouse.


For quick reference, you may click the desired hyperlink in the following table to view the step-by-step instructions for your chosen data delivery method:

Delivery Method	Page
Secure FTP	11
Web Portal Upload	12
Manual Entry (UCF)	13
Zero Reports	16

4.1 Secure FTP

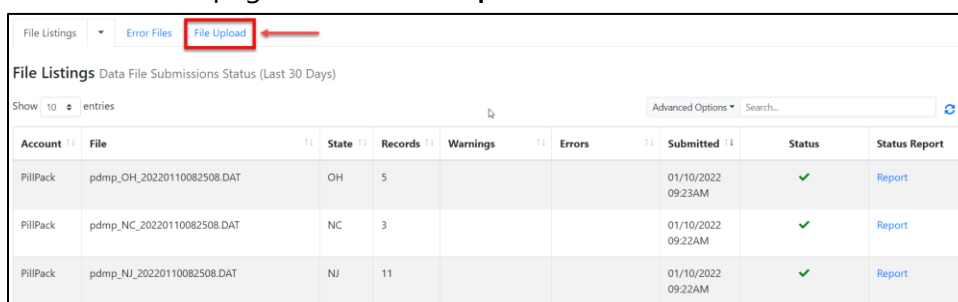
If you are submitting data to PMP Clearinghouse using SFTP, you must configure individual subfolders for the PMP systems to which you are submitting data. These subfolders must be created in the *homedir/directory* folder, which is where you are directed once authenticated, and **should be named using the PMP abbreviation (e.g., AK, DC, GA, GU, IN, PR, etc.)**. Data files not submitted to a PMP subfolder will be required to have a manual PMP assignment made on the [File Listings](#) page. Please refer to [PMP Subfolders](#) for additional details on this process.

1. If you do not have a PMP Clearinghouse account, perform the steps in [Creating Your Account](#).
Or
2. If you have a PMP Clearinghouse account but have not enabled SFTP access, perform the steps in [Adding SFTP Access to an Upload Account](#).
3. Prepare the data file(s) for submission, using the ASAP specifications described in [Appendix A: ASAP 4.2 Specifications](#).
4. SFTP the file to <sftp://sftp.pmpclearinghouse.net>.
5. When prompted, enter the username and password you created when setting up the SFTP account.
6. Place the file in the appropriate PMP-abbreviated directory.
7. You can view the results of the transfer/upload on the Submissions page in PMP Clearinghouse.

Note: If you place the data file in the root directory and not a PDMP sub-folder, a  symbol with a mouse over hint of “**Determine PMP**” is displayed on the **File Status** page, and you will be prompted to select a destination PMP to which the data should be sent.

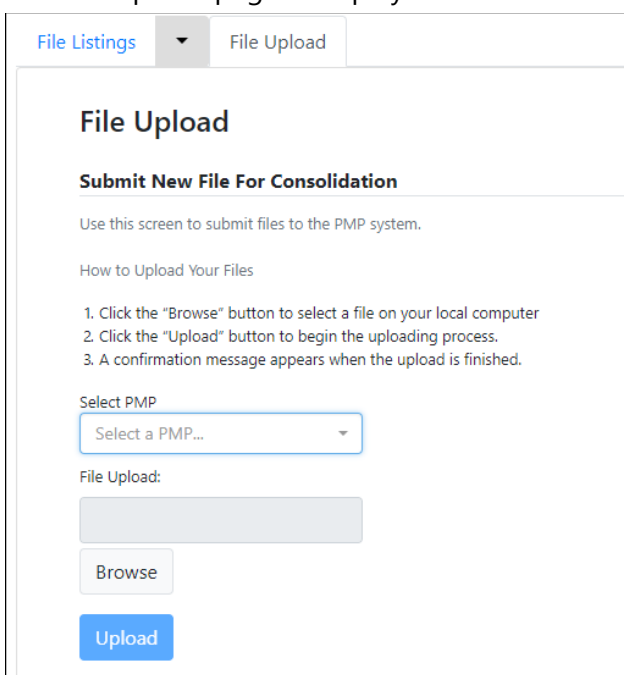
4.2 Web Portal Upload

1. If you do not have an account, perform the steps in [Creating Your Account](#).
2. Prepare the data file(s) for submission, using the ASAP specifications described in [Appendix A: ASAP 4.2 Specifications](#).
3. [Log in to PMP Clearinghouse](#).
4. From the home page, click the **File Upload** tab.



Account	File	State	Records	Warnings	Errors	Submitted	Status	Status Report
PilIPack	pdmp_OH_20220110082508.DAT	OH	5			01/10/2022 09:23AM	✓	Report
PilIPack	pdmp_NC_20220110082508.DAT	NC	3			01/10/2022 09:22AM	✓	Report
PilIPack	pdmp_NJ_20220110082508.DAT	NJ	11			01/10/2022 09:22AM	✓	Report

The File Upload page is displayed.



File Upload

Submit New File For Consolidation

Use this screen to submit files to the PMP system.

How to Upload Your Files

1. Click the "Browse" button to select a file on your local computer
2. Click the "Upload" button to begin the uploading process.
3. A confirmation message appears when the upload is finished.

Select PMP

Select a PMP...

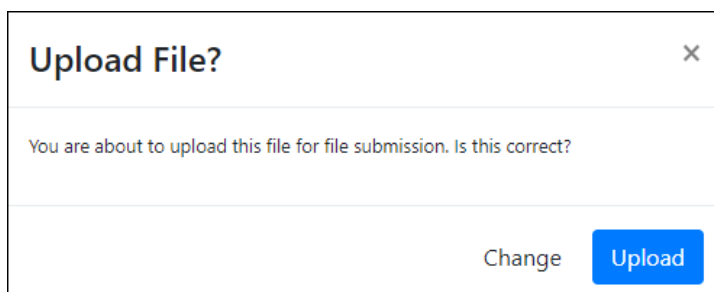
File Upload:

Browse

Upload

5. Select the PMP to which you are submitting the file from the drop-down list in the **Select PMP** field.
6. Click the **Browse** button, located next to the **File Upload** field, and select the file you created in step 2.
7. Click **Upload**.

A message is displayed prompting you to confirm the submission.

A dialog box titled "Upload File?" with a close button (X) in the top right corner. The text inside says "You are about to upload this file for file submission. Is this correct?". At the bottom, there are two buttons: "Change" and "Upload".

Upload File?

You are about to upload this file for file submission. Is this correct?

Change Upload

8. Click **Upload** to continue with the file submission.

Your file is uploaded, and you can view the results of the upload on the File Listings page.

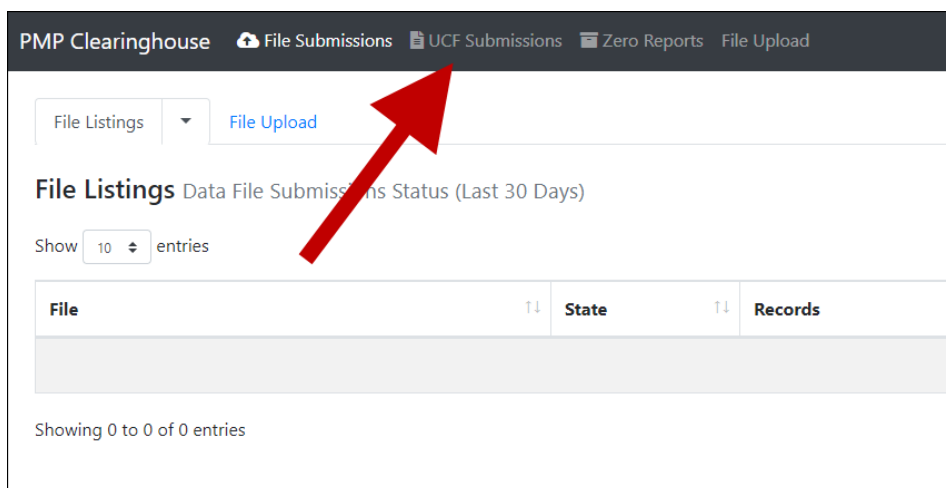
Note: When uploading a file, the file name must be unique. If the file name is not unique, a message is displayed indicating that the file name has already been taken.

4.3 Manual Entry (UCF)

You can manually enter your prescription information into the PMP Clearinghouse system using the Universal Claim Form (UCF) within the PMP Clearinghouse web portal. This form allows you to enter patient, prescriber, dispenser, and prescription information.

Please refer to [Reporting Requirements](#) for the complete list of reporting requirements.

1. If you do not have an account, perform the steps in [Creating Your Account](#).
2. [Log in to PMP Clearinghouse](#).
3. Click **UCF Submissions**.

A screenshot of the PMP Clearinghouse web portal. The top navigation bar includes "PMP Clearinghouse", "File Submissions", "UCF Submissions", "Zero Reports", and "File Upload". Below the navigation bar, there is a "File Listings" dropdown menu and a "File Upload" button. A red arrow points to the "UCF Submissions" link in the navigation bar. The main content area is titled "File Listings Data File Submissions Status (Last 30 Days)". It includes a "Show" dropdown set to "10" and the text "entries". Below this is a table with columns "File", "State", and "Records". The table is currently empty. At the bottom, it says "Showing 0 to 0 of 0 entries".

PMP Clearinghouse File Submissions UCF Submissions Zero Reports File Upload

File Listings File Upload

File Listings Data File Submissions Status (Last 30 Days)

Show 10 entries

File	State	Records
------	-------	---------

Showing 0 to 0 of 0 entries

The UCF Listings page is displayed.

UCF Listings Manage Claim Forms New Claim Form

UCF Listings

Show 10 entries Search

Created at	State	Warnings	Errors	Status
01/15/2019 02:13 PM	KS	0	0	✓
01/17/2019 07:38 PM	KS	0	0	✓
01/28/2019 03:51 PM	CR	0	0	✓
01/28/2019 04:04 PM	CR	0	0	✓
01/28/2019 04:07 PM	CR	0	0	✓

- Click the **New Claim Form** tab, located at the top of the page.
The **Create Universal Claim Form** page is displayed.

Create Universal Claim Form

PMP * Indicates Required Field

Pmp *

Select a PMP...

Patient

☐ Patient Animal

First Name * Last Name *

Date of Birth * Gender

MM/DD/YYYY Unknown

Phone Number

Patient ID

- Select the PMP to which you are submitting data from the drop-down list in the **Select PMP** field.
- Complete the required fields.

Notes:

- An asterisk (*) indicates a required field.
- If you are entering a compound, click the **Compound** checkbox in the Drug Information section of the page, complete the required fields for the first drug ingredient, then click **Add New** to add additional drug

ingredients.

Drug Information
☒ Compound
NDC Number *

Quantity *

Units

- Once you have completed all required fields, click **Save**.
The **Submit Now** button is displayed at the top of the page.

Edit Universal Claim Form
You may submit this form at any time.
This claim form is not completely processed until submitted. Please review and edit the form, or click "Submit Now" to process the form.

Form has been successfully created.

- Click **Submit Now** to continue with the data submission process.
A message is displayed prompting you to confirm the data submission.

pmpclearinghouse.net says
Are you sure you are ready to submit?

- Click **OK**.

Your data will be validated upon submission. If there are any errors on the UCF form, they are displayed at the top of the page.

Edit Universal Claim Form

You may submit this form at any time.

This claim form is not completely processed until submitted. Please review and edit the form, or click "Submit Now" to process the form.

Submit Now

Form has errors and was unable to be submitted.

- Drug Segment is invalid
- Patient last name can't be blank
- Patient first name can't be blank
- Date of Birth can't be blank
- Pharmacy name can't be blank
- Pharmacy address can't be blank
- Pharmacy city can't be blank
- Pharmacy state can't be blank
- Prescriber last name can't be blank
- Prescriber first name can't be blank
- Pharmacy zip code can't be blank
- Claim fill number can't be blank
- Claim fill number is not a number
- Date written can't be blank
- Date filled can't be blank
- Claim days supply can't be blank
- Claim days supply is not a number
- Claim authorized refill count can't be blank

Note: If there are no errors, you are returned to the Submitted Claim Forms page and your report is listed there.

- Correct the indicated errors, then repeat steps 7–9.
- Once your data has been successfully submitted, your report is listed on the UCF Listings page.

[UCF Listings](#)
[Manage Claim Forms](#)
[New Claim Form](#)

UCF Listings

Show
to
a
entries

Search

Created at	T1	State	T2	Warnings	T3	Errors	T4	Status	T5
01/15/2019 02:13 PM		KS		0		0		✓	
01/17/2019 07:38 PM		KS		0		0		✓	
01/28/2019 03:51 PM		CR		0		0		✓	
01/28/2019 04:04 PM		CR		0		0		✓	
01/28/2019 04:07 PM		CR		0		0		✓	
01/28/2019 04:11 PM		CR		0		0		✓	

4.4 Zero Reports

If you have no dispensations to report for the preceding reporting period, you must report this information to the Wyoming PMP.

You may submit your zero report through the PMP Clearinghouse web portal by following the steps below or via SFTP using the ASAP Standard for Zero Reports.

For additional details on submitting via SFTP, please refer to [Appendix B: ASAP Zero Report Specifications](#).

You may submit zero reports through the PMP Clearinghouse web portal using one of the following methods:

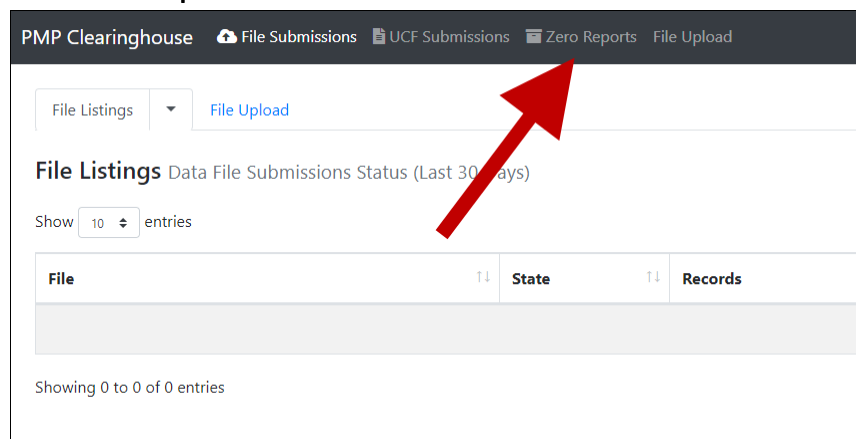
- [Submit a single-click zero report](#)
- [Create a new zero report](#)

4.4.1 Submit a Single-Click Zero Report

Single-click zero reporting allows you to create a profile for the pharmacy that includes its identifiers (e.g., DEA, NPI, NCPDP), so you do not have to enter it each time you submit a zero report.

To create a pharmacy profile and begin submitting single-click zero reports:

1. If you do not have an account, perform the steps in [Creating Your Account](#).
2. [Log in to PMP Clearinghouse](#).
3. Click **Zero Reports**.



The Zero Report Listings page is displayed.

Zero Reports Listings Create Zero Report										
Zero Reports Listings										
Show 25 entries										
Advanced Options Search...										
Account	State	Start Date	End Date	NCPDP	DEA	NPI	ASAP File	Date Submitted		
ALABAMA PHARMACY SYSTEMS	AL	01/16/2020	01/16/2020	01/16/2020	01/16/2020	01/16/2020		01/16/2020 5:13 PM		
ALABAMA PHARMACY SYSTEMS	AL	01/16/2020	01/16/2020	01/16/2020	01/16/2020	01/16/2020	01/16/2020 5:04 PM	01/16/2020 5:04 PM		

4. Click the **Create Zero Report** tab.

The Create Zero Report page is displayed.

Note: *Submit a Single Click Zero Report* is selected by default.

- Any pharmacies you have already configured for single-click zero reporting are displayed at the bottom of the page. Continue to [Step 10](#) to submit a zero report for those pharmacies.
 - If you have not configured your pharmacy for single-click zero reporting, continue to [Step 5](#).
5. Click **Add New Pharmacy**.

The **New Pharmacy** page is displayed.

- Select the PMP for which you are submitting a zero report from the drop-down list in the **PMP** field.
- Enter the pharmacy's name in the **Pharmacy** field.
- Populate the **NCPDP**, **DEA Number**, and/or **NPI** fields as required by the PMP you selected in step 6. If any of these fields are required, a red asterisk (*) will be displayed next to that field once you have selected a PMP.
- Click **Save**.

The pharmacy is saved and will be listed under the drop-down for the selected PMP, which is located at the bottom of the page.

Create Zero Report

Submit a Single Click Zero Report

Create new Zero Report

Create Single Click Zero Report

Below are the pharmacies you have configured for single-click reporting. Setting up pharmacies here will allow you to create a profile for the pharmacy that includes its identifiers (e.g. DEA, NPI, NCPDP) so you don't have to enter it each time you submit a zero report.

NOTE: The time frame for "Today" or "Yesterday" is 00:00-23:59:59 and based upon the time zone set for your account profile at the time of submission.

Add New Pharmacy

Pharmacy	NCPDP	DEA Number	NPI	Actions	Submit Zero Reports for:
<div>+</div> Demo	Pharmacies configured for single-click zero reporting are listed here				
<div>+</div> Vermont					

- Click the plus sign ("+") next to the PMP for which you wish to submit a zero report.

The list of pharmacies you have configured for single-click zero reporting for that PMP is displayed. *Note that this page allows you to submit a zero report for the current date (Today) or the previous day (Yesterday).*

Pharmacy	License Number	NCPDP	DEA Number	NPI	Actions	Submit Zero Reports for:	
<div>+</div> Demo							
Another Test Pharmacy					<a>Edit <a>Delete	<a>Today 12/22/2021 <a>Yesterday 12/21/2021	
Bamboo Health Test Pharmacy					<a>Edit <a>Delete	<a>Today 12/22/2021 <a>Yesterday 12/21/2021	

- Click **Today** to submit a zero report for the current date;
Or
- Click **Yesterday** to submit a zero report for the previous date.

Once the report is submitted, the submission is indicated on the screen, and the zero report is displayed on the **Zero Report Listings** tab.

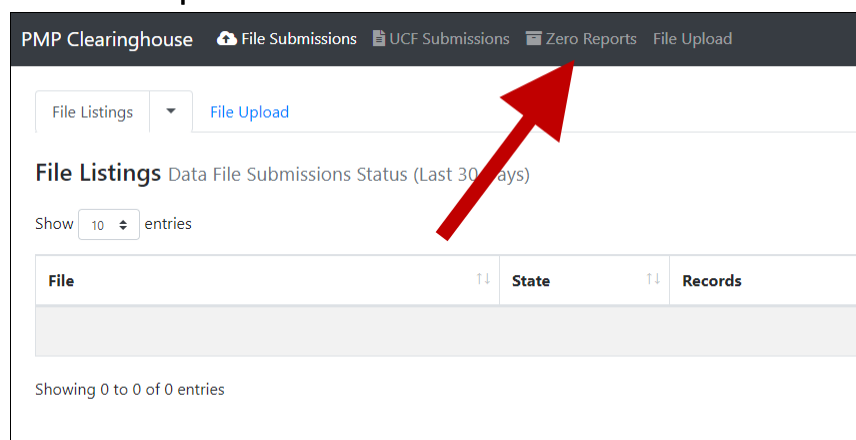
Pharmacy	License Number	NCPDP	DEA Number	NPI	Actions	Submit Zero Reports for:	
<div>+</div> Demo							
Another Test Pharmacy					<a>Edit <a>Delete	<a>Today 12/22/2021 <a>Yesterday 12/21/2021	
Bamboo Health Test Pharmacy					<a>Edit <a>Delete	<a>Submitted <a>Yesterday 12/21/2021	

Note: You may edit or delete a pharmacy from this page.

- To edit a pharmacy, click **Edit** to display the Edit Pharmacy page and make any necessary changes. Refer to steps 6–9 for guidance on entering pharmacy information.
- To delete a pharmacy, click **Delete**. You will be prompted to confirm the deletion. Once you confirm the deletion, the pharmacy configuration will be removed.

4.4.2 Create a New Zero Report

1. If you do not have an account, perform the steps in [Creating Your Account](#).
2. [Log in to PMP Clearinghouse](#).
3. Click **Zero Reports**.



The Zero Report Listings page is displayed.

Zero Reports Listings Create Zero Report									
Zero Reports Listings									
Show 25 entries Advanced Options <input type="text" value="Search..."/>									
Account	State	Start Date	End Date	NCPDP	DEA	NPI	ASAP File	Date Submitted	
ALABAMA PHARMACY SYSTEM	AL	01/16/2020	01/16/2020	01/16/2020	01/16/2020	01/16/2020		01/16/2020 5:13 PM	
ALABAMA PHARMACY SYSTEM	AL	01/16/2020	01/16/2020	01/16/2020	01/16/2020	01/16/2020		01/16/2020 5:04 PM	

4. Click the **Create Zero Report** tab.

The Create Zero Report page is displayed. *Note that **Submit a Single Click Zero Report** is selected by default.*

Zero Reports Listings
Create Zero Report

☒ Submit a Single Click Zero Report
☐ Create new Zero Report

Create Single Click Zero Report

Below are the pharmacies you have configured for single-click reporting. Setting up pharmacies here will allow you to create a profile for the pharmacy that includes its identifiers (e.g. DEA, NPI, NCPDP) so you don't have to enter it each time you submit a zero report.

NOTE: The time frame for "Today" or "Yesterday" is 00:00-23:59:59 and based upon the time zone set for your account profile at the time of submission.

[Add New Pharmacy](#)

Pharmacy	NCPDP	DEA Number	NPI	Actions	Submit Zero Reports for:
Demo					

5. Click the button to select **Create new Zero Report**.

The **Create Zero Report** page is displayed.

6. Select the PMP for which you are submitting a zero report from the drop-down list in the **PMP** field.
7. Enter the start date and end date for the zero report in the **Start date** and **End date** fields using the *MM/DD/YYYY* format. You may also select the dates from the calendar that is displayed when you click in these fields.

8. Enter your NCPDP, DEA, and/or NPI numbers, if required by your PMP.

Note: *If any of these fields are required by your state's PMP, they will be marked with a red asterisk (*).*

9. Click **Submit**.

Your zero report is submitted to PMP Clearinghouse and will be displayed on the **Zero Report Listings** tab.

5 Data Compliance

This chapter describes how to view the status of your submitted data files and how to correct errors.

5.1 File Listings

The **File Listings** page displays information extracted from the data files submitted to PMP Clearinghouse, including the file name, number of records identified within the data file, number of records that contain warnings, number of records that contain errors, and the date and time of submission. The **File Listings** page is displayed upon logging in to Clearinghouse. You may also click **File Submissions** from the menu at any time to access this page.

You may sort the **File Listings** page by account name, file name, PMP, number of records, warning count, error count, and date submitted. You may also click the account name to display the account details.


File Listings ▼ Error Files File Upload									
File Listings Data File Submissions Status (Last 30 Days)									
Show 10 entries				Advanced Options ▼ Search... ↻					
Account	File	State	Records	Warnings	Errors	Submitted	Status	Status Report	
DEMO ACCT	AA555555_20211130.dat	DO	2		1	11/30/2021 02:21PM	❗	Report	
DEMO ACCT	ZZ555555_20211130.DAT	DO	2			11/30/2021 02:01PM	✓	Report	
DEMO ACCT	ZZ555555_20211123.DAT	DO	2			11/23/2021 03:13PM	✓	Report	
DEMO ACCT	AA555555_20211123.dat	DO	2			11/23/2021 02:29PM	✓(test file)	Report	
DEMO ACCT	Bad_File_2.dat	DO	0			11/23/2021 02:27PM	⚠	-	
DEMO ACCT	Bad_File.dat	DO	0			11/23/2021 02:26PM	⚠	-	

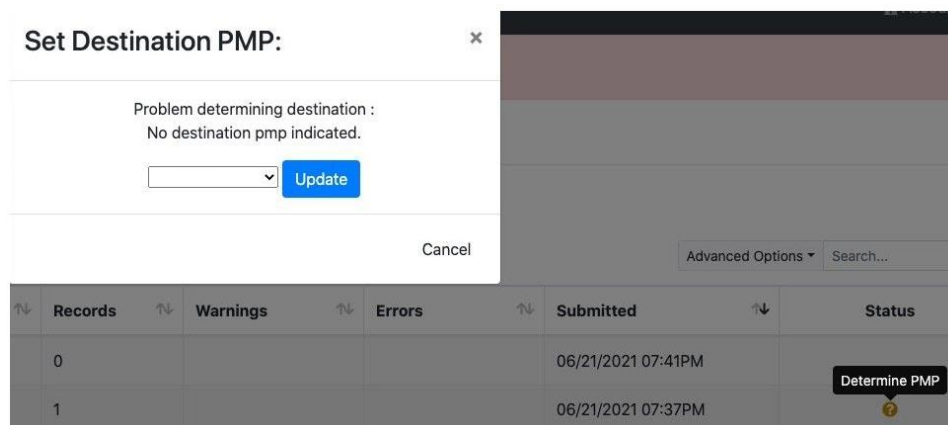
- The **Status** column, located at the end of each row, displays the file status via color-coded icon. Hovering over the icon will display the status message.
- The **Status Report** column, located next to the **Status** column, contains a link to the status report for that file. Please refer to [File Status Report](#) for more information on how to read and interpret this report.

If a file contains errors, it will have a ❗ symbol with a mouse over hint of **"Pending Dispensation Error"** within the status column. You can click the error icon in the **Status** column to display the Error Correction page, which allows you to view the records containing errors (see [View Records](#) for more information). Please refer to [Error Correction](#) for instructions on how to correct errors.

If a file is unable to be parsed into the PMP Clearinghouse application, it will have an ⚠ symbol with a mouse over hint of **"ASAP Errors."** Clicking the icon will

display the detailed error, which indicates what element was missing or malformed. To correct these errors, a new file must be submitted to PMP Clearinghouse. It is not necessary to void a file that failed parsing since it was not successfully submitted to PMP Clearinghouse.

If you submitted a file via SFTP without using a PMP-specific sub-folder, the file will be displayed, and  symbol will be displayed in the status column with a mouse over hint of “**Determine PMP.**” Clicking the icon will prompt you to select a destination PMP to which the data file will be transferred.



If you submitted a zero report via file upload or SFTP that is malformed or missing information, the file will be displayed, and an exclamation mark icon inside a red triangle will be displayed in the status column. Hovering over the icon will display the “Invalid Zero Report” error. Clicking on the icon will display the detailed error message. To correct these errors, a new zero report must be submitted. Error example:



5.2 UCF Listings

The UCF Listings page displays information about the UCFs submitted to PMP Clearinghouse, including the number of warnings and errors. Click **UCF Submissions** to access this page.

You may sort the **UCF Listings** page date created, PMP, warning count, error count, and status.

UCF Listings Manage Claim Forms New Claim Form					
UCF Listings					
Show 10 entries			Search: <input type="text"/>		
Created at	State	Warnings	Errors	Status	
01/28/2019 03:51 PM	CR	0	0	✓	
01/28/2019 04:04 PM	CR	0	0	✓	
01/28/2019 04:07 PM	CR	0	0	✓	
01/28/2019 04:11 PM	CR	0	0	✓	
Showing 1 to 4 of 4 entries				Previous	Next

The **Status** column, located at the end of each row, displays the UCF's status. Data entered into the UCF is validated upon submission; therefore, successfully submitted UCFs should not contain errors. However, if you have attempted to submit a UCF with errors and did not immediately correct those errors and submit the record, you have 30 days to make updates to these records in Clearinghouse.

1. To view pending or incomplete submissions, click the **Manage Claim Forms** tab on the UCF Listings page.

UCF Listings Manage Claim Forms New Claim Form					
UCF Listings					
Show 10 entries			Search: <input type="text"/>		
Created at	State	Warnings	Errors	Status	
01/28/2019 03:51 PM	CR	0	0	✓	
01/28/2019 04:04 PM	CR	0	0	✓	
01/28/2019 04:07 PM	CR	0	0	✓	
01/28/2019 04:11 PM	CR	0	0	✓	
Showing 1 to 4 of 4 entries				Previous	Next

The **Pending Claim Forms** page is displayed.

UCF Listings Manage Claim Forms New Claim Form					
Pending Claim Forms - SMITHERMANS PHARMACY UCF FORMS (LAST 30 DAYS) View Submitted Forms					
Show 10 entries			Search: <input type="text"/>		
Created At	Created By	Last Updated By	State		
06/10/2019 5:51 PM	nweaver@appriss.com	nweaver@appriss.com	AK	Edit	Delete
Showing 1 to 1 of 1 entries				Previous	Next

2. Click **Edit** next to the form you wish to update.

Note: If it has been longer than 30 days, the **Edit** option will not be available. You must click **Delete** to delete the record and start over.

The **Edit Universal Claim Form** page is displayed.

The screenshot shows the 'Edit Universal Claim Form' page. At the top, it says 'Edit Universal Claim Form' and 'You may submit this form at any time.' Below that, it states 'This claim form is not completely processed until submitted. Please review and edit the form, or click "Submit Now" to process the form.' There is a green 'Submit Now' button. Under the 'PMP' section, there is a dropdown menu for 'Pmp ...' with 'Kansas' selected. A note '* Indicates Required Field' is visible. Under the 'Patient' section, there is a checkbox for 'Patient Animal' and fields for 'First Name *' and 'Last Name *'.

3. Make the necessary corrections or changes, and then click **Submit Now**, located at the top of the page.

A message is displayed prompting you to confirm the data submission.

A confirmation dialog box from pmpclearinghouse.net asks 'Are you sure you are ready to submit?'. It has 'OK' and 'Cancel' buttons.

4. Click **OK**.

Your data will be validated upon submission. If there are any remaining errors on the UCF form, they are displayed at the top of the page.

The screenshot shows the 'Edit Universal Claim Form' page with a red error message box at the top. The message says 'Form has errors and was unable to be submitted.' with a close button (X). The errors listed are: 'Drug Segment is invalid' and 'Date of Birth can't be blank'. The rest of the page content is the same as the previous screenshot.

Note: If there are no errors, you are returned to the UCF Listings page and your report is listed there.

5. Correct the indicated errors, then repeat steps 3-4.
6. Once your data has been successfully submitted, your report is listed on the **UCF Listings** page.

5.3 Error Correction

5.3.1 View Records with Errors

The Error Correction page displays more information about the records within a selected data file that need correcting, including **Prescription Number**, **Segment Type**, **Warning Count**, and **Error Count**. To access this page, click the **"Pending Dispensation Error"** message in the **Status** column of the [File Listings](#) page.

File Listings ▾ File Upload

Error Correction Manage And Resolve Submission Issues

Show 10 ▾ entries Search:

DEA Number ^{T1}	NCPDP Identifier ^{T1}	Prescription Number ^{T1}	Name ^{T1}	Filled At ^{T1}	Segment Type ^{T1}	Warning Count ^{T1}	Error Count ^{T1}	Action
<div></div>	<div></div>	2104AB	RED CROSS	2021-01-10	Dispensation	0	2	<div>CorrectVoid</div>
<div></div>	<div></div>	2104AB	RED CROSS	2021-01-10	Patient	0	1	<div>CorrectVoid</div>

Showing 1 to 2 of 2 entries

Previous1Next

The **Correct** button, located at the end of each row, allows you to make corrections to the record.

5.3.2 Error Correction via PMP Clearinghouse

Once you click **Correct** on the **Error Correction** page, the **Errors** page is displayed. This page displays detailed information about the records within a selected data file that need correcting, including all the fields contained within the record and the originally submitted value, and allows you to correct those records.

File Listings File Errors Dispensary Errors			
Dispensary Errors Manage And Resolve Submission Issues			
Prescription Number: 0100755 DEA Number: BE9432042 NCPDP Identifier: 0068568 Filled At: 2019-02-13			
Field	Submitted Value	Corrected Value	Messages
National provider identifier	1104923507	1104923507	✓
NCPDP Identifier	0068568	0068568	✓
DEA number	BE9432042	BE9432042	Warnings: DEA number warning: DEA number not found in registry.
Name			Errors: Name value must be present.
Phone number	4017704455	4017704455	✓

- The **Corrected Value** column allows you to enter a new value to correct the error.

- The **Messages** column displays the relevant error message explaining why the value entered in that field did not pass the validation rules.

For files that failed to parse, the error identified is "best effort" and any information we could not parse is listed as "unparseable" in the file. In this case, you must submit a corrected file.

To correct records:

1. Identify the fields that require corrections. Fields containing errors are highlighted in **red**, as shown in the screenshot above.
2. Enter the corrected value in the **Corrected Value** column.
3. Click **Submit**.

The error is processed through the validation rules.

- a. If the changes pass the validation rules, the record is valid, and a message is displayed indicating that the errors have been corrected. The [File Listings](#) and [Error Correction](#) pages are also updated.
- b. If the changes fail the validation rules, a message is displayed indicating that there was a problem correcting the errors, and the **Message** column is updated with any new error message. Repeat steps 2–3 until the errors have been corrected and the file can be successfully submitted.

5.3.3 Error Correction and Record Revision via File Submission

The ASAP 4.2 standard requires a pharmacy to select an indicator in the DSP01 (Reporting Status) field. These indicators allow you to submit new records, revise and resubmit records, and void (delete) erroneous records. These actions are indicated by supplying one of the following values in the DSP01 field:

- **00 New Record** – indicates a new record
- **01 Revise** – indicates that one or more data elements in a previously-submitted record have been revised
- **02 Void** – indicates that the original record should be removed

Key Fields: If a revision or correction is needed for any of the following key fields, the record must first be voided and then resubmitted:

- **PHA03** – Dispensing DEA Number
- **DSP02** – Prescription Number
- **DSP05** – Date Filled
- **DSP06** – Refill Number
- **DSP09** – Quantity Dispensed
- **DSP13** – Partial Fill Indicator

6 Email Reports

Email status reports are automatically sent to all users associated with a specific data submitter account. These reports are used to identify errors in files that have been submitted and to confirm zero report submissions. This chapter describes the status reports you may receive via email.

6.1 File Failed Report

You will receive the *File Failed Report* if a submitted file was not able to be parsed and was not processed into PMP Clearinghouse. The report contains a description of the error encountered within the file. In the event of a failed file, a new file should be submitted with the necessary corrections.

Note: *Failed files are not parsed into Clearinghouse and do not require a voided ASAP file to remove it from the system.*

An example *File Failed Report* is provided below.

SUBJ: Wyoming ASAP file: fake-test3.txt - Parse Failure

BODY:
Error Message

Failed to decode the value '04' for the bean id 'transactionControlType'.

Summary:

- * File Name: fake-test3.txt
- * ASAP Version: 4.2
- * Transaction Control Number: unparseable
- * Transaction Control Type: unparseable
- * Date of Submission: January 30, 2022

NOTE: This file could not be received into the system because the system could not recognize its content as a valid ASAP format. Action is required to resolve the issues and a subsequent file should be submitted. As such the information provided in this report is "best effort" and any information we could not parse is listed as "unparseable" in the fields above.

6.2 File Status Report

The *File Status Report* serves as notification that a data file is currently being parsed by the PMP system.

This report identifies specific records in the submitted data file and returns identifying information about the record, including specific errors identified

during the validation process. It uses fixed-width columns and contains a summary section after the error listings. Each column contains a blank two-digit pad at the end of the data.

The columns are set to the following lengths:

Column	Length
DEA	11 (9 + pad)
NCPDP	9 (7 + pad)
NPI	12 (10 + pad)
Prescription	27 (25 + pad)
Filled	10 (8 + pad)
Segment	18 (16 + pad)
Field	18 (16 + pad)
Type	9 (7 + pad)
Message	Arbitrary

The *File Status Report* notifies you of the following scenarios:

- **Total records:** The total number of records contained in the submitted data file.
- **Duplicate records:** The number of records that were identified as already existing within the PMP system. Duplicate records are not imported to prevent improper patient information.
- **Records in process:** The number of records remaining to be processed into the system (usually only displays a number if the file has not finished loading at the time the report is sent out).

Note: Records remaining to be processed will continue to be processed even after the status report is sent.

- **Records with errors:** The number of records that contain errors. These errors must be corrected for the record to be imported into the system. If a zero (0) is displayed, there are no errors in the data. Please refer to [Error Correction](#) for instructions on correcting errors.
- **Records with warnings:** The number of records that contain warnings. These warnings do not need to be corrected for the record to be imported into the system. If a zero (0) is displayed, there are no warnings in the data.
- **Records imported with warnings:** The number of records with warnings that were imported. If a record contains both warnings and errors, the errors must be corrected to be submitted to the system. Please refer to [Error Correction](#) for instructions on correcting errors.
- **Records imported without warnings:** The number of records without warnings that were imported.

Note: *The initial File Status Report is sent out two (2) hours after the file has been submitted to the system. Additional reports will be sent out every 24 hours if errors continue to be identified within a submitted data file.*

An example *File Status Report* is provided on the following page.

SUBJ: Wyoming ASAP file: fake-test3.txt - Status Report

BODY:

DEA	NCPDP	NPI	Prescription	Filled	Segment	Field	Type	Message
BE1234567	1347347	9034618394	123486379596-0	20220129	Dispensation	refill_number	WARNING	message example
DE9841394	3491849	4851947597	357199504833-345	20220129	Dispensation	days_supply	ERROR	message example

Summary:

- * File Name: fake-test3.txt
- * ASAP Version: 4.2
- * Transaction Control Number: 23489504823
- * Transaction Control Type: send
- * Date of Submission: January 30, 2022
- * Total Record Count: ###
- * Duplicate Records: ###
- * In Process Count: ###
- * Records with Error Count: ###
- * Imported Records Count: ###
- * Records Imported with Warning Count: ###

6.3 Zero Report Confirmation

You will receive a *Zero Report Confirmation* after successfully submitting a zero report to PMP Clearinghouse. This report displays the PMP to which the zero report was submitted, date range for the zero report, date the zero report was submitted to PMP Clearinghouse, and date the report was originally created.

An example *Zero Report Confirmation* is provided below.

SUBJ: ASAP Zero Report: zero_reports_20220306KSMCPS.DAT

BODY:

Summary:

- * File Name: zero_reports_20220306KSMCPS.DAT
- * PMP Name: Wyoming
- * Date Range: 2022-03-06 - 2022-03-06
- * Submission Date: 2022-03-07
- * ASAP Creation Date: 2022-03-07

7 Managing Your Upload Account

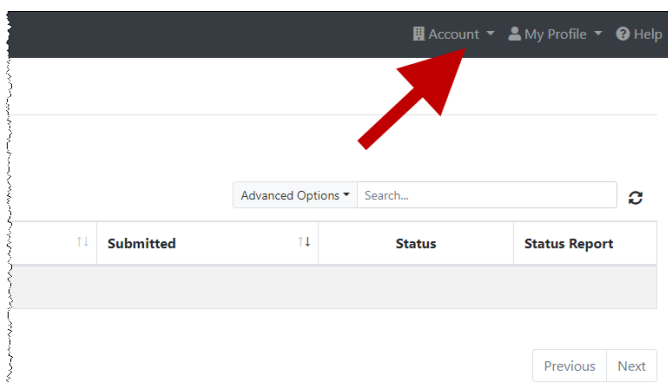
The **Account** menu option allows you to manage the information associated with your organization's upload account, including adding users, PMPs, and SFTP access to your account as well as editing your organization's account information.

Note: This chapter contains information for managing the upload account with which your user account is associated. For information about editing and managing your individual user account, including how to change your password, please refer to [Managing Your User Profile](#).

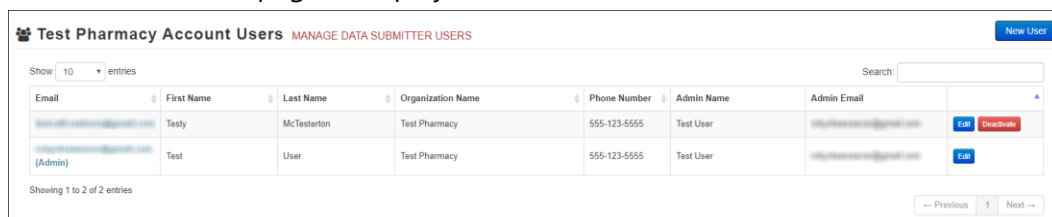
7.1 Adding Users to Your Upload Account

PMP Clearinghouse allows data dispensers to add new users to the system who have the same rights and access to submitting data and viewing file status. This practice allows you to create an account to be used for a backup individual.

1. [Log in to PMP Clearinghouse](#).
2. Click **Account**.

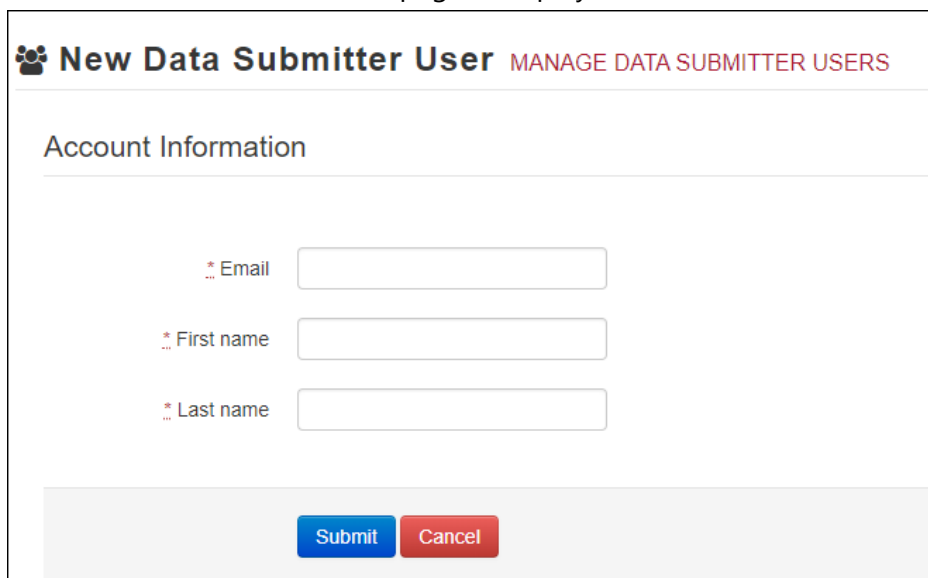


3. Select **Users** from the **Account** drop-down menu.
The **Account Users** page is displayed.



4. Click **New User**, located in the top right corner of the page.

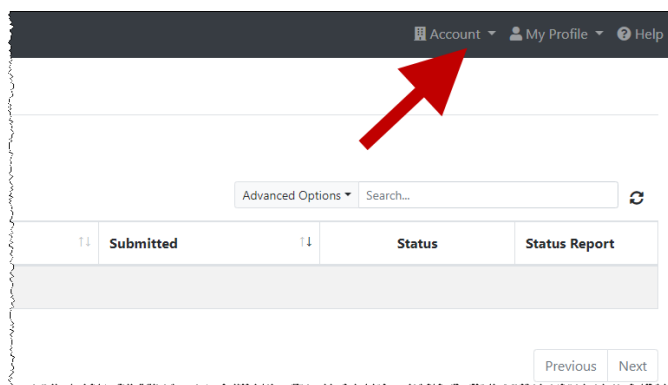
The **New Data Submitter User** page is displayed.



5. Enter the new data submitter's email address, first name, and last name in the appropriate fields. *Note that all fields are required.*
6. Click **Submit**.
The user is added to the list of data dispensers for your organization, and you are returned to the **Account Users** page.
7. Please inform the new user of the account creation.
 - a. The user will receive an email with a link for them to confirm their account.
 - b. Once the account has been confirmed, the user will need to navigate to the **PMP Clearinghouse Login** page and click **Forgot your password?** to create a password for their account and log in.
 - c. Upon logging in, the user will be able to view all files submitted for your organization's upload account.

7.2 Changing Another User's Password

1. [Log in to PMP Clearinghouse](#).
2. Click **Account**.



3. Select **Users** from the **Account** drop-down menu.
The **Account Users** page is displayed.

Test Pharmacy Account Users MANAGE DATA SUBMITTER USERS [Now User](#)

Show 10 entries

Email	First Name	Last Name	Organization Name	Phone Number	Admin Name	Admin Email	
testpharmacy@bamboohealth.com	Testy	McTesterton	Test Pharmacy	555-123-5555	Test User	testpharmacy@bamboohealth.com	Edit Deactivate
testpharmacy@bamboohealth.com (Admin)	Test	User	Test Pharmacy	555-123-5555	Test User	testpharmacy@bamboohealth.com	Edit

Showing 1 to 2 of 2 entries

[Previous](#) [Next](#)

4. Click the **Edit** button, located to the right of the user's information.
The **Edit Data Submitter User** page is displayed.

Edit Data Submitter User MANAGE DATA SUBMITTER USERS

Account Information

* Email

* First name

* Last name

Password

leave it blank if you don't want to change it

Password confirmation

[Submit](#) [Cancel](#)

5. Enter a new password for the user in the **Password** field, then re-enter it in the **Password confirmation** field. The password requirements are provided below.

Passwords must contain:

- At least eight (8) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) number
- One (1) special character, such as !, @, #, \$, etc.

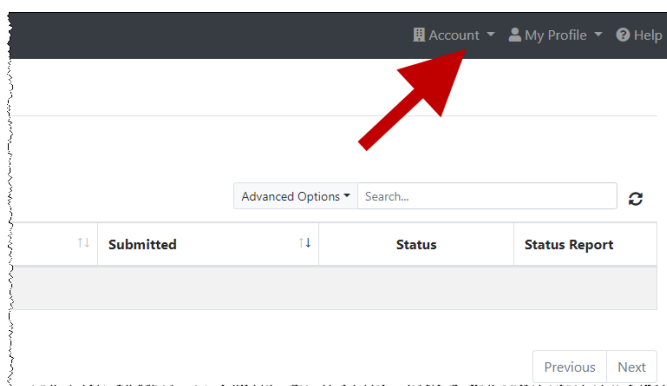
6. Click **Submit**.

The password is changed.

7.3 Adding PMPs to Your Upload Account

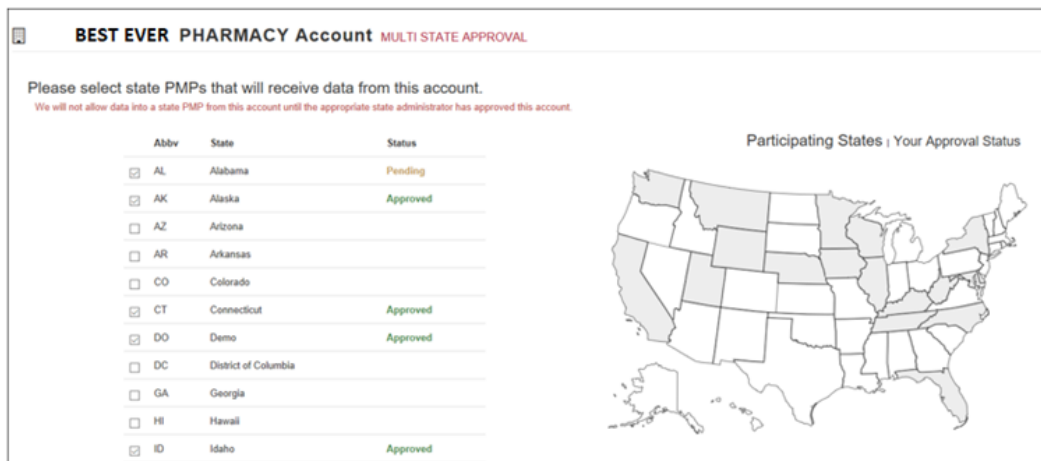
If your organization needs to submit data files to an additional PMP that uses PMP AWARxE, you can submit the request through PMP Clearinghouse.

1. [Log in to PMP Clearinghouse](#).
2. Click **Account**.



3. Select **Multi State Approval** from the **Account** drop-down menu.

The **Multi State Approval** page is displayed. This page displays all PMPs currently using the PMP AWARxE system as well as your data sharing status with each PMP.



4. To request to submit data to another PMP, click to select the checkbox next to that PMP.

PMP Clearinghouse automatically saves your changes, and your request is submitted to the PMP administrator for review and approval. Once the request has been approved, the status for that PMP will change from "Pending" to "Approved," and you may begin submitting data to that PMP.

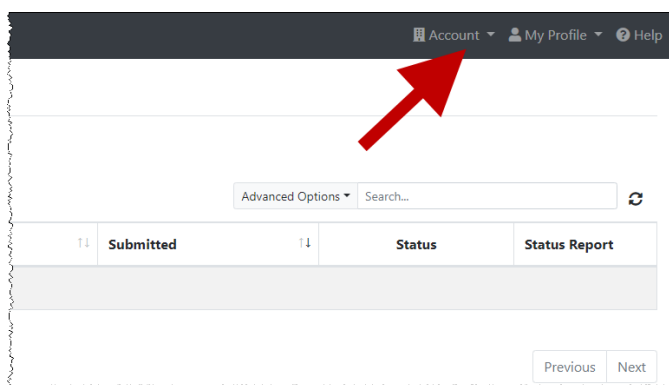
Notes:

- If you are submitting data via SFTP, the file must be located in the proper subfolder to ensure delivery to the desired PMP.
- To cancel data submission to a PMP, uncheck the box for that PMP. Note that if you need to submit data to that PMP again in the future, you will have to go through the approval process again.

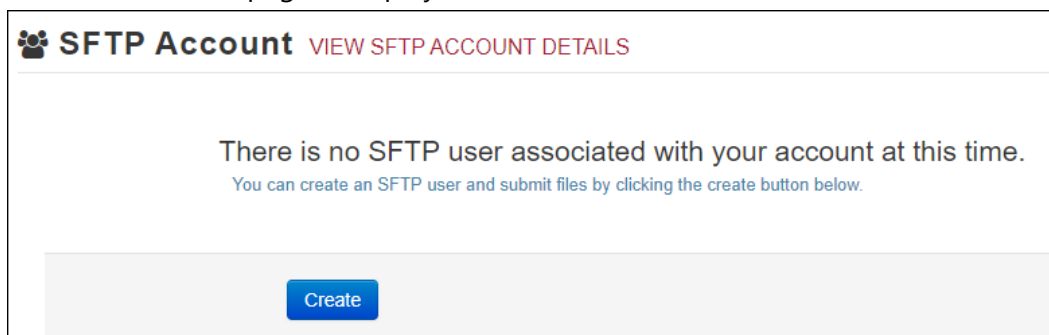
7.4 Adding SFTP Access to an Upload Account

If a registered upload account did not request an SFTP account during the account creation process, you can request one at any time using the **Account** menu option.

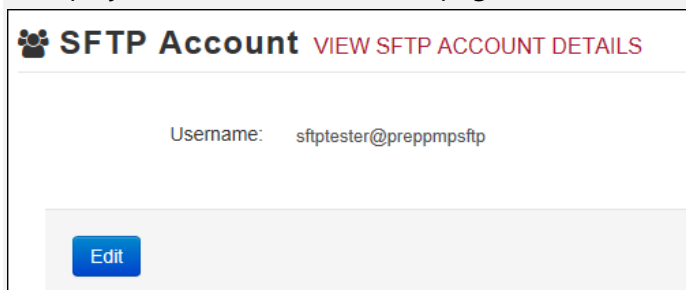
1. [Log in to PMP Clearinghouse.](#)
2. Click **Account**.



3. Select **SFTP Details**.
- The **SFTP Account** page is displayed.



Note: If an SFTP account already exists for the upload account, the username is displayed on the **SFTP Account** page.

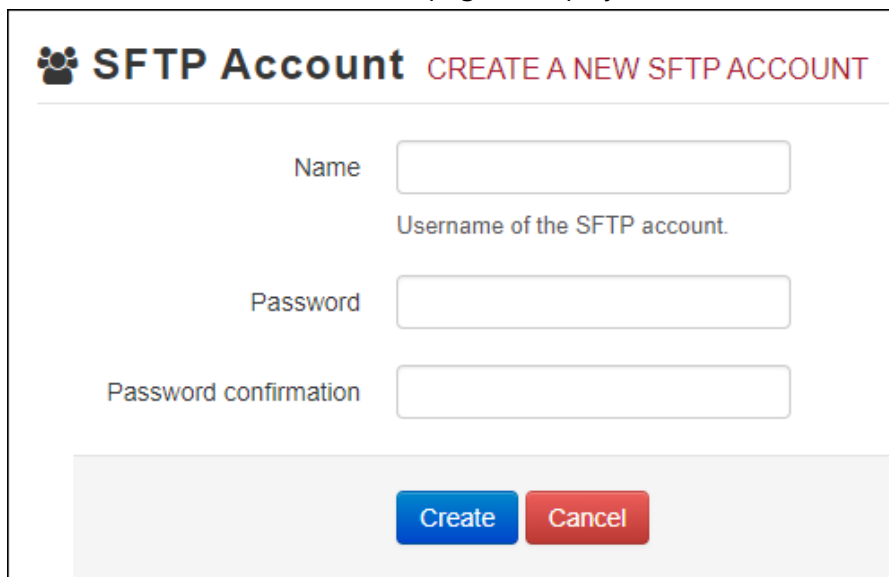


The screenshot shows a web interface for an SFTP account. At the top, there is a header with a person icon, the text "SFTP Account", and a link "VIEW SFTP ACCOUNT DETAILS". Below this, the "Username:" is displayed as "sftptester@preppmpsftp". At the bottom of the card, there is a blue "Edit" button.

You cannot change the SFTP account username. However, you can update the password by clicking **Edit**.

4. Click **Create**.

The Create a New SFTP Account page is displayed.



The screenshot shows the "Create a New SFTP Account" page. It has a header with a person icon, the text "SFTP Account", and a link "CREATE A NEW SFTP ACCOUNT". Below the header, there are three input fields: "Name" (with a hint "Username of the SFTP account."), "Password", and "Password confirmation". At the bottom, there are two buttons: a blue "Create" button and a red "Cancel" button.

5. Enter a username for the account in the **Name** field.

Notes:

- The username must contain a minimum of eight (8) characters.
- Once the SFTP account has been created, you cannot change the username.

6. Enter a password for the account in the **Password** field, then re-enter it in the **Password confirmation** field. The password requirements are provided below.

Passwords must contain:

- At least eight (8) characters
- One (1) uppercase letter
- One (1) lowercase letter
- One (1) number
- One (1) special character, such as !, @, #, \$, etc.

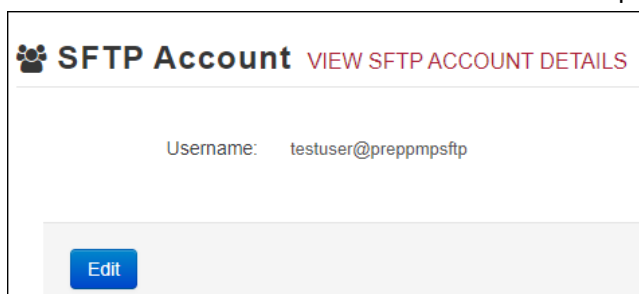
Once the account has been successfully created, this password will be input into the pharmacy software so that submissions can be automated.

Notes:

- This password can be the same as the one used when the upload account was created.
- Unlike your Profile password (i.e., your user account password), the SFTP password does not expire.
- The URL to connect via SFTP is <sftp://sftp.pmpclearinghouse.net>.
- Additional details on SFTP configuration can be found in [Appendix C: SFTP Configuration](#).

7. Click **Create**.

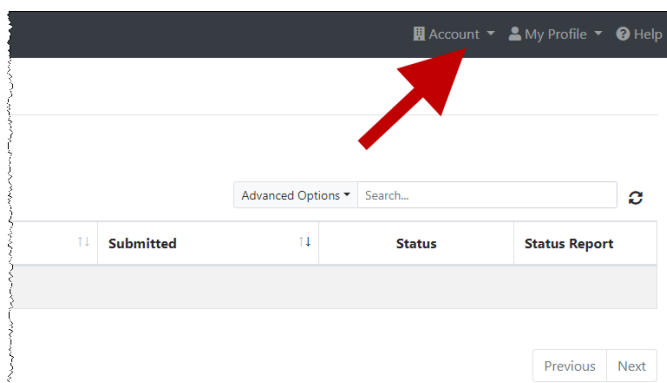
The account is created, and the username is displayed.



7.5 Editing Your Upload Account

Note: This function only allows you to edit your organization's upload account. If you need to edit your individual profile information, please refer to [Editing Your Profile](#).

1. [Log in to PMP Clearinghouse](#).
2. Click **Account**.



3. Select **Account Details**.

The **Account** page is displayed as shown on the following page.

Bamboo Health Accounts

Account Details

Name: Bamboo Health
Phone Number: 5555555555
Fax Number:
Allowed submission: True
Suppress Rx details in emailed error reports: False

Admin Details

User Name: QA TESTER
Email: qa2@gmail.com
Address: 10401 Linn Station Road#200
Louisville KY 40218
SFTP Account ID: qa255501@qapmpsftp

[Edit](#)

4. Click **Edit**.
The **Edit Account** page is displayed.

Edit Bamboo Health Account

Account Details

* Indicates Required Field

Name *
Bamboo Health

Phone number: 5555555555 Fax number:

☒ Allowed submission
☐ Suppress Rx details in emailed error reports

Admin Details

Address: 10401 Linn Station Road#200

City: Louisville Zip code: 40218

State: Kentucky

[Save Changes](#) [Cancel](#)

5. Update the information as necessary, then click **Save Changes**.
The account information is updated.

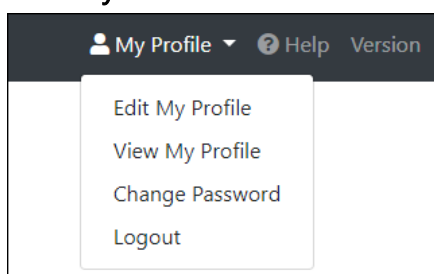
8 Managing Your User Profile

This chapter describes how to manage your individual user profile, including how to edit your profile and manage your password.

Note: This chapter contains information for managing your individual user profile. For information about managing your organization's upload account, including how to add users, please refer to [Managing Your Upload Account](#).

8.1 Editing Your Profile

1. [Log in to PMP Clearinghouse](#).
2. Click **My Profile**.



3. Select **Edit My Profile**.

Edit Profile

Profile Details

* Indicates Required Field

First name *	Last name *
<input type="text" value="Test"/>	<input type="text" value="User"/>
Email *	Time zone
<input type="text" value="testuser@email.com"/>	<input type="text" value="(GMT-05:00) Eastern Time (US & Canada)"/>
<input checked="" type="checkbox"/> Disable report emails	

Organization Information

Name: Bamboo Health Test Pharmacy
Admin: Test Admin
Admin Email: testadmin@email.com

Save Changes

Cancel

4. Update your information as necessary, then click **Save Changes**.

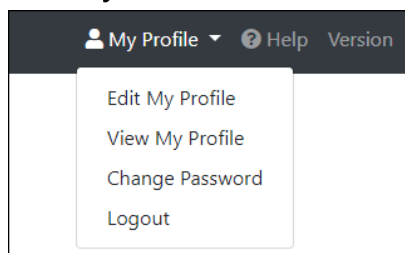
Note: This function only allows you to edit your individual profile information. If you need to edit the Organization Information, please refer to [Editing Your Upload Account](#).

Your changes are saved, and your updated profile is displayed.

8.2 Changing Your Password

Note: Clearinghouse passwords expire every 90 days. You can use this function to proactively change your password before it expires. If your password has already expired, or you have forgotten your password, navigate to the PMP Clearinghouse Login page and click **Forgot your password?** to reset it. Please refer to [Resetting Your Password](#) for more information.

1. [Log in to PMP Clearinghouse](#).
2. Click **My Profile**.



3. Select **Change Password**.

A screenshot of a 'Change Password' form. The title 'Change Password' is at the top. Below it is a section titled 'Profile Details' with a note '* Indicates Required Field'. The form shows 'Email: testuser@email.com' and a 'Current password' field with a red asterisk. Below this is a text prompt: 'we need your current password to confirm your changes'. There are two input fields: 'Password' and 'Password confirmation'. At the bottom are two buttons: 'Update' (blue) and 'Cancel' (grey).

4. Enter your current password in the **Current Password** field.
5. Enter your new password in the **Password** field, then re-enter it in the **Password confirmation** field. The password requirements are provided below.

Passwords must contain:

- *At least eight (8) characters*
- *One (1) uppercase letter*
- *One (1) lowercase letter*
- *One (1) number*
- *One (1) special character, such as !, @, #, \$, etc.*

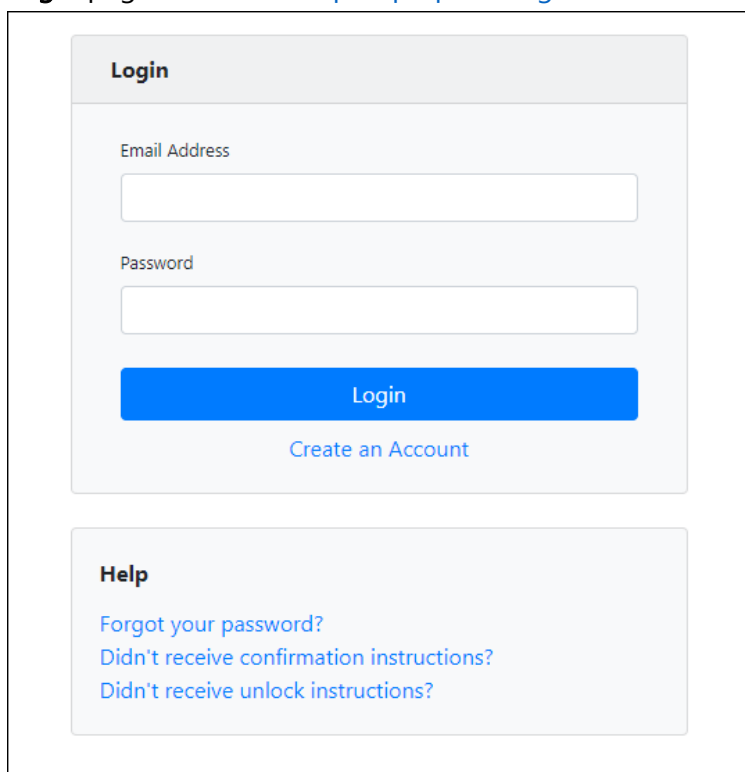
6. Click **Update**.

Your password is updated, and you will use it the next time you log in to PMP Clearinghouse.

8.3 Resetting Your Password

If you have forgotten your password or your password has expired, perform the following steps to reset it.

1. Open an internet browser window and navigate to the **PMP Clearinghouse Login** page located at https://pmpclearinghouse.net/users/sign_in.



Login

Email Address

Password

Login

[Create an Account](#)

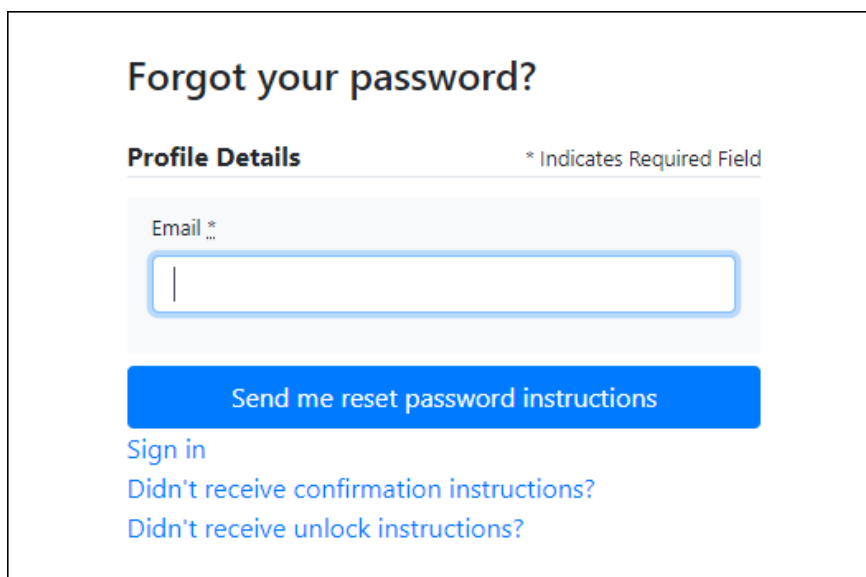
Help

[Forgot your password?](#)

[Didn't receive confirmation instructions?](#)

[Didn't receive unlock instructions?](#)

2. Click the **Forgot your password?** link, located in the Help section of the page. The **Forgot your password** page is displayed.



Forgot your password?

Profile Details * Indicates Required Field

Email *

Send me reset password instructions

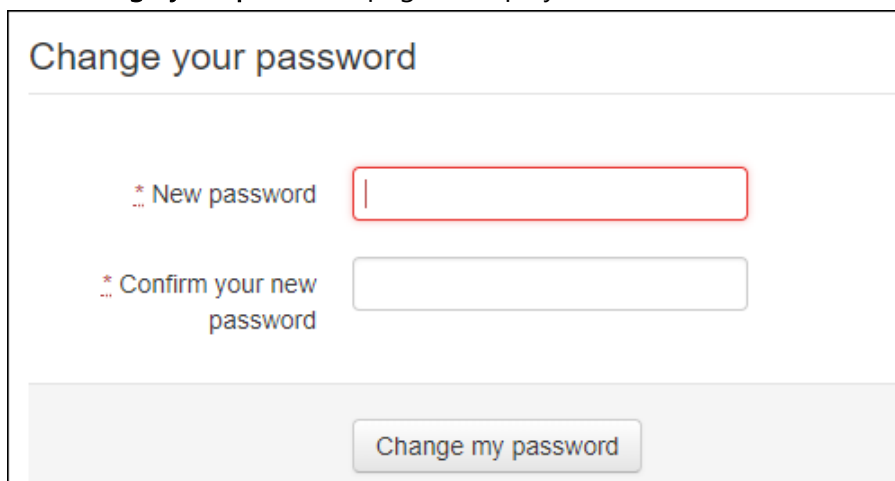
[Sign in](#)

[Didn't receive confirmation instructions?](#)

[Didn't receive unlock instructions?](#)

3. Enter the email address associated with your user account, then click **Send me reset password instructions**.
4. Once you receive the reset password email, click the **Change my password** link within the email.

The **Change your password** page is displayed.



Change your password

* New password

* Confirm your new password

Change my password

5. Enter your new password in the **New password** field, then re-enter it in the **Confirm your new password** field. The password requirements are provided below.

Passwords must contain:

- *At least eight (8) characters*
- *One (1) uppercase letter*
- *One (1) lowercase letter*
- *One (1) number*
- *One (1) special character, such as !, @, #, \$, etc.*

6. Click **Change my password**.

Your password is changed, and you can now use it to log in to PMP Clearinghouse.

9 Assistance and Support

9.1 Technical Assistance

If you need additional help with any of the procedures outlined in this guide, you can:

- Contact Bamboo Health at 1-844-627-9240;
- Create a support request at the following URL:
<https://pmpclearinghouse.zendesk.com/hc/en-us/>
- Technical assistance is available 24 hours per day, 7 days per week, 365 days per year.

9.2 Administrative Assistance

If you need additional help with Wyoming's policy, please contact:

Phone: 307-634-9636

Email: liz.wood@wyo.gov

Assistance is available on weekdays from 8:00 a.m. to 4:30 p.m.

10 Document Information

10.1 Disclaimer

Bamboo Health has made every effort to ensure the accuracy of the information in this document at the time of printing. However, information is subject to change.

10.2 Change Log

Version	Date	Chapter/Section	Change Made
1.0	05/26/2022	N/A	N/A; initial publication

Appendix A: ASAP 4.2 Specifications

The information on the following pages contains the required definitions for the specific contents required of uploaded records in the American Society for Automation in Pharmacy (ASAP) format to comply with the Wyoming PMP requirements.

The following table lists the Segment, Element ID, Element Name, and Requirement.

Note: For more information, contact the American Society for Automation in Pharmacy for the full Implementation Guide for the ASAP Standard for Prescription-Monitoring Programs. That guide includes field lengths, acceptable attributes, and examples.

Segment	Element ID	Element Name	Requirement
TH: Transaction Header (required)			
Used to indicate the start of a transaction. It also assigns the data element separator, segment terminator, and control number.			
	TH01	Version/Release Number Code uniquely identifying the transaction. Format = x.x ex. 4.2	Yes
	TH02	Transaction Control Number Sender assigned code uniquely identifying a transaction.	Yes
	TH05	Creation Date Date the transaction was created. Format: CCYYMMDD.	Yes
	TH06	Creation Time Time the transaction was created. Format: HHMMSS or HHMM.	Yes
	TH07	File Type <ul style="list-style-type: none"> P = Production T = Test 	Yes
	TH09	Segment Terminator Character This terminates the TH segment and sets the actual value of the data segment terminator for the entire transaction.	Yes
IS: Information Source (required)			
Used to convey the name and identification numbers of the entity supplying the information.			
	IS01	Unique Information Source ID Reference number or identification number. (Example: hone number)	Yes
	IS02	Information Source Entity Name Entity name of the Information Source.	Yes

Segment	Element ID	Element Name	Requirement
PHA: Pharmacy Header (required) Used to identify the pharmacy. Note: It is required that information be provided in at least one of the following fields: PHA01, PHA02, or PHA03.			
	PHA03	Pharmacy DEA Number	Yes
	PHA04	Pharmacy Name	Yes
	PHA05	Pharmacy Address 1	Yes
	PHA06	Pharmacy Address 2	No
	PHA07	Pharmacy City Address	Yes
	PHA08	Pharmacy State Address Pharmacy State or other regional jurisdiction address. Use 2 letter USPS code (e.g., WY).	Yes
	PHA09	Pharmacy Zip Code	Yes
	PHA10	Pharmacy Telephone Number Include area code. Do not include punctuation or spaces.	Yes
	PHA11	Contact Name	No
PAT: Patient Information (required) Used to report the patient's name and basic information as contained in the pharmacy record.			
	PAT01	ID Qualifier of Patient Identifier Code identifying the jurisdiction that issues the ID in PAT03.	Optional
	PAT02	ID Qualifier Code to identify the type of ID in PAT03. If PAT02 is used, PAT03 is required. <ul style="list-style-type: none"> • 01 Military ID • 02 State Issued ID • 03 Unique System ID • 04 Permanent Resident Card (Green Card) • 05 Passport ID • 06 Driver's License ID • 08 Tribal ID • 99 Other (agreed upon ID) Note: 07 Social Security Number is disallowed. Do not provide Social Security Numbers.	Optional
	PAT03	ID of Patient Identification number for the patient as indicated in PAT02. An example would be the driver's license number.	Optional
	PAT04	ID Qualifier of Additional Patient Identifier Code identifying the jurisdiction that issues the ID in PAT06. Used if the PMP requires such identification.	Optional

Segment	Element ID	Element Name	Requirement
	PAT05	ID Qualifier Code to identify the type of ID in PAT03. If PAT02 is used, PAT03 is required. <ul style="list-style-type: none"> • 01 Military ID • 02 State Issued ID • 03 Unique System ID • 04 Permanent Resident Card (Green Card) • 05 Passport ID • 06 Driver's License ID • 08 Tribal ID • 99 Other (agreed upon ID) Note: 07 Social Security Number is disallowed. Do not provide Social Security Numbers.	Optional
	PAT06	Additional ID Identification that might be required by the PMP to further identify the individual. An example might be that in PAT03 driver's license is required and in PAT06 Social Security number is also required. Note: Social Security Number is disallowed. Do not provide Social Security Numbers.	Optional
	PAT07	Last Name Patient's last name.	Yes
	PAT08	First Name Patient's first name.	Yes
	PAT09	Middle Name Patient's middle name or initial if available.	Optional
	PAT10	Name Prefix Patient's name prefix such as Mr. or Dr.	Optional
	PAT11	Last Name Suffix Patient's name suffix such as Jr. or the III.	Optional
	PAT12	Address Information – 1 Free-form text for street address information.	Yes
	PAT13	Address Information – 2 Free-form text for additional address information.	Optional
	PAT14	City Address Free-form text for city name.	Yes
	PAT15	State Address U.S. Postal Service state code or other regional jurisdiction code.	Yes

Segment	Element ID	Element Name	Requirement
	PAT16	ZIP Code Address Postal code. Populate with zeros if patient address is outside the U.S.	Yes
	PAT17	Telephone Number Complete phone number including area code. Do not include hyphens.	Optional
	PAT18	Date of Birth Date patient was born. Format: CCYYMMDD	Yes
	PAT19	Gender Code Code indicating the sex of the patient. <ul style="list-style-type: none"> F Female M Male U Unknown 	Yes
	PAT20	Species Code Used if required by the PMP to differentiate a prescription for an individual from one prescribed for an animal. <ul style="list-style-type: none"> 01 Human 02 Veterinary Patient 	Yes
	PAT23	Name of Animal If the prescription is for an animal, this is required.	Situational
DSP: Dispensing Record (required) Used to identify the basic components of a dispensing of a given prescription order including the date and quantity.			
	DSP01	Reporting Status DSP01 requires one of the following codes, and an empty or blank field no longer indicates a new prescription transaction: <ul style="list-style-type: none"> 00 New Record (indicates a new prescription dispensing transaction) 01 Revise (indicates that one or more data element values in a previously submitted transaction are being revised) 02 Void (message to the PMP to remove the original prescription transaction from its data, or to mark the record as invalid or to be ignored). 	Yes
	DSP02	Prescription Number Serial number assigned to the prescription by the pharmacy.	Yes
	DSP03	Date Written Date the prescription was written (authorized). Format: CCYYMMDD	Yes

Segment	Element ID	Element Name	Requirement
	DSP04	Refills Authorized The number of refills authorized by the prescriber.	Yes
	DSP05	Date Filled Date prescription was filled. Format: CCYYMMDD	Yes
	DSP06	Refill Number Number of the fill of the prescription. 0 indicates New Rx; 01-99 indicates any additional fills after the original fill.	Yes
	DSP07	Product ID Qualifier Used to identify the type of product ID contained in DSP08. <ul style="list-style-type: none"> 01 NDC 06 Compound (indicates a compound; if used, the CDI segment becomes a required segment) 	Yes
	DSP08	Product ID Full 11-digit NDC number as indicated in DSP07, including leading zeros in the appropriate segment to create a 5-4-2 format, without punctuation. If "06 Compound" is indicated in DSP07, use 99999 as the first five characters and another 6 digits as appropriate; the CDI segment then becomes required.	Yes
	DSP09	Quantity Dispensed Number of metric units dispensed in metric decimal format. Example: 2.5 <i>Note: For compounds, show the first quantity in CDI04.</i>	Yes
	DSP10	Days' Supply Estimated number of days the medication will last.	Yes
	DSP12	Transmission Form of Rx Origin Code Code indicating how the pharmacy received the prescription. <ul style="list-style-type: none"> 01 – Written Prescription 02 – Telephone Prescription 03 – Telephone Emergency Prescription 04 – Fax Prescription 05 – Electronic Prescription 99 – Other 	Optional

Segment	Element ID	Element Name	Requirement
	DSP13	Partial Fill Indicator Used when the quantity in DSP09 is less than the metric quantity per dispensing authorized by the prescriber. This dispensing activity is often referred to as a split filling. <ul style="list-style-type: none"> • 00 Not a Partial Fill • 01 First Partial Fill <p><i>Note: For additional fills per prescription, increment by 1. So, the second partial fill would be reported as 02, up to a maximum of 99.</i></p>	Optional
	DSP16	Classification Code for Payment Type Code identifying the type of payment (i.e., how it was paid for). <ul style="list-style-type: none"> • 01 Private Pay (Cash, Charge, Credit Card) • 02 Medicaid • 03 Medicare • 04 Commercial Insurance • 05 Military Installations and VA • 06 Workers' Compensation • 07 Indian Nations • 99 Other 	Yes
PRE: Prescriber Information (required) Used to identify the prescriber of the prescription.			
	PRE02	DEA Number Identifying number assigned to a prescriber or an institution by the Drug Enforcement Administration (DEA).	Yes
	PRE03	DEA Number Suffix Identifying number assigned to a prescriber by an institution when the institution's number is used as the DEA number.	Situational
	PRE05	Last Name Prescriber's last name. Required only when the DEA is valid but not found in the registry.	Situational
	PRE06	First Name Prescriber's first name. Required only when the DEA is valid but not found in the registry.	Situational
CDI: Compound Drug Ingredient Detail (situational) Use of this segment is required when medication dispensed is a compound and one of the ingredients is a PMP reporting drug. If more than one ingredient is for a prescription monitoring program reporting drug, then this would be incremented by one for each compound ingredient being reported. If CDI is filled in, the NDC of DSP08 must be 99999999999.			
	CDI01	Compound Drug Ingredient Sequence Number First reportable ingredient is 1; each additional reportable ingredient is incremented by 1.	Required for compound prescription

Segment	Element ID	Element Name	Requirement
	CDI02	Product ID Qualifier Code to identify the type of product ID contained in CDI03. • 01 NDC	Required for compound prescription
	CDI03	Product ID Full 11-digit NDC number as indicated in CDI02, including leading zeros in the appropriate segment to create a 5-4-2 format, without punctuation.	Required for compound prescription
	CDI04	Compound Ingredient Quantity Metric decimal quantity of the ingredient identified in CDI03. Example: 2.5	Required for compound prescription
AIR: Additional Information Reporting (situational) Used when serialized Rx pads are used, the PMP requires information on the person dropping off or picking up the prescription, or for data elements not included in other detail segments. Note: If this segment is used, at least one of the data elements (fields) will be required.			
TP: Pharmacy Trailer (required) Used to identify the end of data for a given pharmacy and provide the count of the total number of detail segments reported for the pharmacy, including the PHA and TP segment.			
	TP01	Detail Segment Count Number of detail segments included for the pharmacy including the pharmacy header (PHA) and the pharmacy trailer (TP) segments.	Yes
TT: Transaction Trailer (required) Used to indicate the end of the transaction and provide the count of the total number of segments included in the transaction.			
	TT01	Transaction Control Number Identifying control number that must be unique. Assigned by the originator of the transaction. Must match the number in TH02.	Yes
	TT02	Segment Count Total number of segments included in the transaction including the header and trailer segments.	Yes

Appendix B: ASAP Zero Report Specifications

The following table contains the required definitions for submitting zero reports via SFTP or manual upload to the IN PMP. It lists the **Segment** and **Element ID** with pre-populated data to be used as an example for constructing a zero report. For more details regarding these Segment or Elements IDs, or for details on reporting actual dispensations, please refer to [Appendix A: ASAP 4.2 Specifications](#).

Segment	Element ID	Element Name	Requirement
TH: Transaction Header (required)			
	TH01	4.2	Yes
	TH02	123456	Yes
	TH05	20220101	Yes
	TH06	223000	Yes
	TH07	P	Yes
	TH09	\\	Yes
IS: Information Source (required)			
	IS01	7705555555	Yes
	IS02	PHARMACY NAME	Yes
	IS03	Date Range of Report #CCYYMMDD#-#CCYYMMDD#	Yes
PHA: Pharmacy Header (required)			
	PHA02	NABP Number	Yes
PAT: Patient Information (required)			
	PAT07	REPORT	Yes
	PAT08	ZERO	Yes
DSP: Dispensing Record (required)			
	DSP05	20220101	Yes
PRE: Prescriber Information (required; can be null as follows: PRE*****\)			
CDI: Compound Drug Ingredient Detail			
AIR: Additional Information Reporting			
TP: Pharmacy Trailer (required)			
	TP01	7	Yes
TT: Transaction Trailer (required)			
	TT01	123456	Yes

	TT02	10	Yes
--	------	----	-----

Sample Zero Report

The following example illustrates a zero report using the above values.

```
TH*4.2*123456*01**20220108*223000*P**\\  
IS*7705555555*PHARMACY NAME*#20220101#-#20220107#\\  
PHA*** ZZ1234567\\  
PAT*****REPORT*ZERO*****\\  
DSP*****20220108*****\\  
PRE*\\  
CDI*\\  
AIR*\\  
TP*7\\  
TT*123456*10\\
```

Appendix C: SFTP Configuration

This appendix describes the SFTP configurations required to upload your data to PMP Clearinghouse.

Note: Submitting data via SFTP requires that you have an existing PMP Clearinghouse account with SFTP access.

- If you need to create a PMP Clearinghouse account, please refer to [Creating Your Account](#). You will be able to set up your SFTP account during the account creation process.
- If you have an existing PMP Clearinghouse account but do not have SFTP access, please refer to [Adding SFTP Access to an Upload Account](#).

SFTP Connection Details

Hostname: *sftp.pmpclearinghouse.net*

Bamboo Health recommends that you use the hostname when configuring the connection rather than the IP address, as the IP address is subject to change.

Port: 22

Note: The port will always be 22.

- **Credentials:** Your SFTP account credentials (username and password) can be found within the PMP Clearinghouse website. To locate your credentials, [log in to PMP Clearinghouse](#), then click **Account** > **SFTP Details** > **Edit**.
- Your username cannot be modified; however, you can update your password.

Note: Your current SFTP password cannot be seen or recovered. If you have forgotten or lost it, you will need to create a new one. For more information on changing the SFTP password, please refer to [Adding SFTP Access to an Upload Account](#).

- Once you have established SFTP access, you can test the SFTP connection but you will not be able to submit data to a PMP until your account has been approved by the PMP administrator.

PMP Subfolders

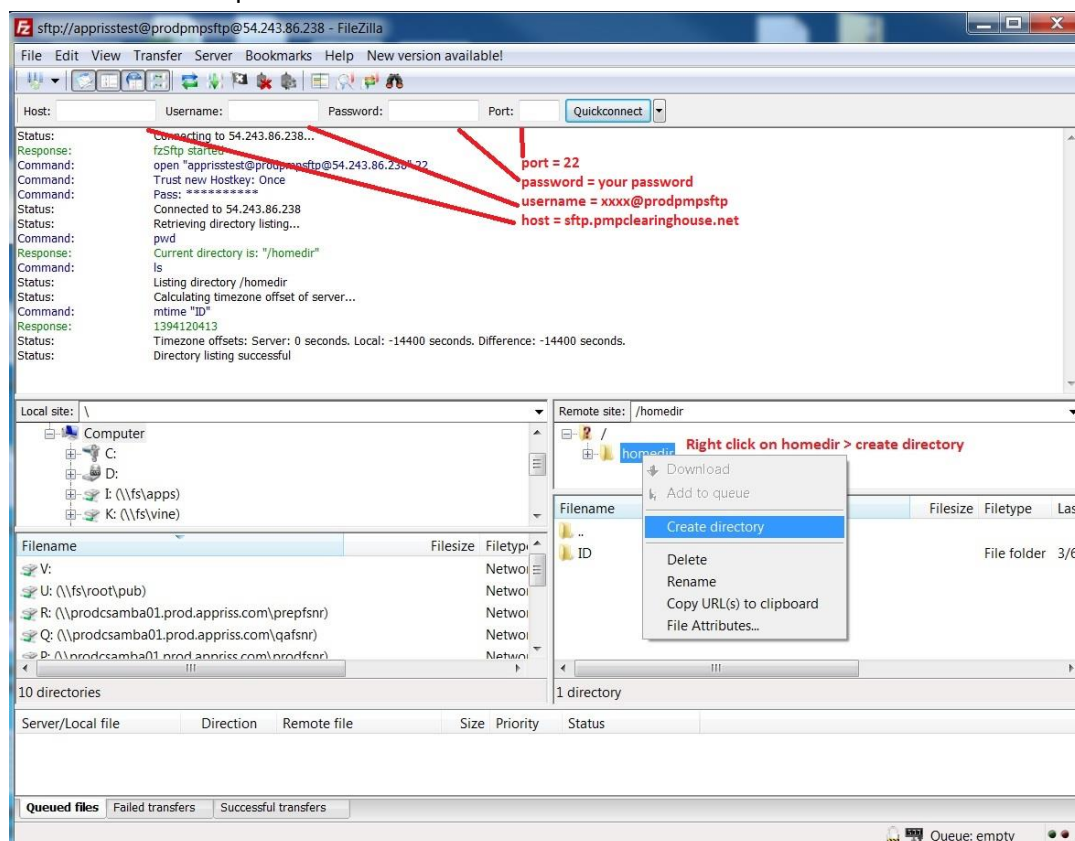
PMP Clearinghouse is the data repository for numerous PMPs. As such, data submitted via SFTP must be placed in the appropriate folder for the PMP for which you are submitting data so that it can be properly imported to that PMP. The creation of subfolders must be done outside of the PMP Clearinghouse website using third-party software, such as an SSH client or a command line utility. Files placed in the root/home directory of the SFTP server will not be imported, as this will cause the dispensing entity to appear as noncompliant/delinquent.

Your pharmacy software will need to be configured to place files in the appropriate PMP folder when submitting. You may need to contact your software vendor for additional assistance with this process.

NOTE: Capitalization of the abbreviated PMP folders' names has no bearing on whether or not Clearinghouse processes the files; however, some pharmacy systems, especially *nix-based systems, will require that the exact case is used when specifying the target folder.

There are two methods by which to create PMP subfolders for SFTP submissions:

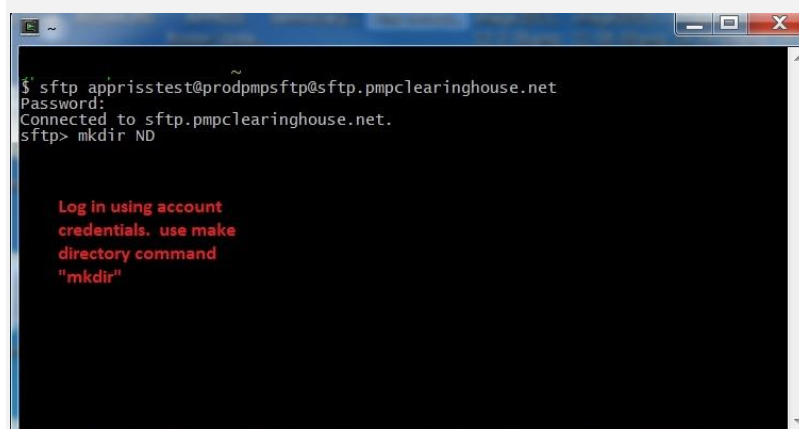
1. **Via SSH client** (e.g., WinSCP, FileZilla, etc.)
 - a. Log in to your SFTP account.
 - b. Create the required directories under */homedir*.



2. Via command prompt

- a. Log in to your SFTP account using command prompt.
- b. Type "mkdir" followed by a space and then the PMP abbreviation you are using (e.g., *mkdir WY*).

NOTE: The PMP folder must be titled with the two-letter abbreviation as specified above.

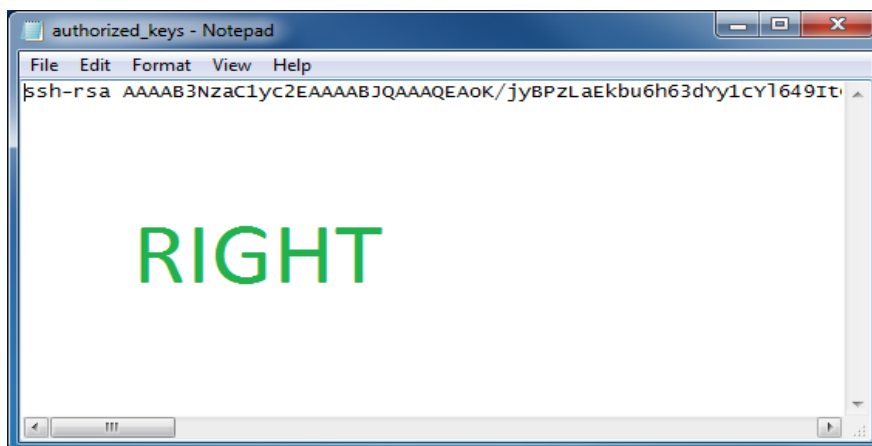


Public (SSH/RSA) Key Authentication

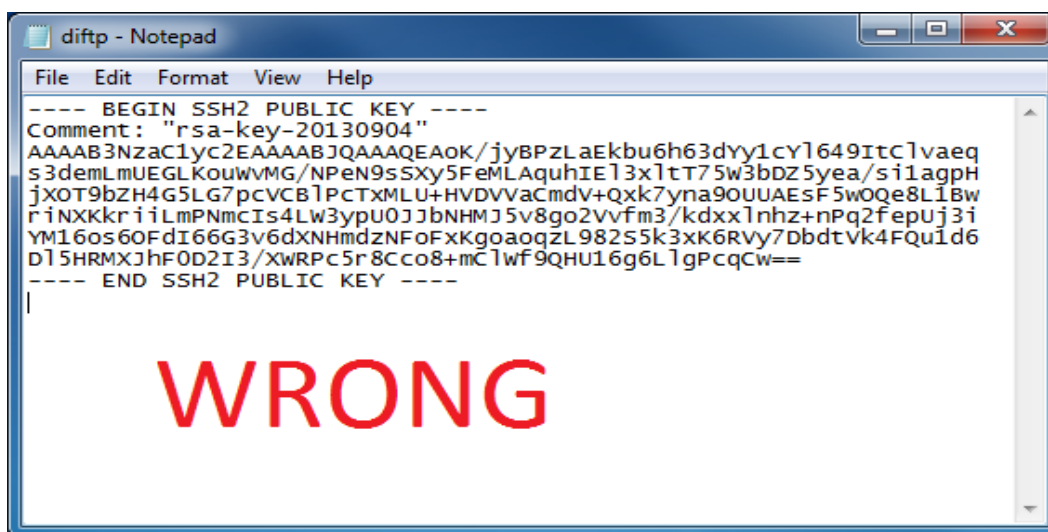
PMP Clearinghouse supports SSH key authentication. The generation of the key is outside the scope of this document; however, general guidelines about the key, along with how to import/load it, are provided below.

Note: PGP Encryption is not supported.

- **Supported Key Types:**
 - SSH-2 RSA 2048 bit length
- **Unsupported Key Types:**
 - SSH-1 RSA
 - SSH-2 DSA
- **Correct Public Key Format:** If opened in a text editor, the key should look like the screenshot below.



- **Incorrect Public Key Format:** If opened in a text editor, the key SHOULD NOT look like the screenshot below.



- Once the key has been generated, it should be named "***authorized_keys***".

Notes:

- *There is no file extension.*
- *There is an underscore between the words ***authorized*** and ***keys***.*
- A `.ssh` subfolder needs to be created in the SFTP account's home directory. The "***authorized_keys***" file must be placed in the `.ssh` folder. The creation of this folder follows the same process as creating a PMP subfolder. Please refer to [PMP Subfolders](#) for steps on creating subfolders.